



**MODERNIZING  
MEDICINE**

[www.modmed.com](http://www.modmed.com)

## A winning combination for your Dermatology Practice

Provision Practice Management and Modernizing Medicine EHR create a seamless and comprehensive solution for a successful practice. Provision scales for small to large practices while staying user friendly, flexible, and customizable.

A Modernizing Medicine dermatology practice in Michigan states:

“When I contacted other PROVISION users to check references, I heard many of these same comments from every manager I spoke with. ‘They are here for you,’ ‘their product is a work-horse,’ and ‘the support is always available.’ They were certainly right! I am now one of their biggest fans.”

**Contact us today:**

**Find out why Provision stands out among the crowd as the Solution for Dermatology**

### *Sneak peek features*

**Fully integrated, bar code ready dispensing and inventory module to meet the needs of esthetic services**

**Fully integrated credit card processing with automated posting and electronic signature capture**

**Access from your iPad to view your schedule for the day**

**[www.csrc.com](http://www.csrc.com)**

**Contact Kendra at [kendra@csrc.com](mailto:kendra@csrc.com)**

## ***Our Opinion isn't the one that matters!***

June 10, 2014

It has been such a pleasure working with C & S Research Company and the PROVISION implementation team during our recent conversion to their Practice Management system. I cannot say enough about their level of professionalism and helpfulness in each and every situation along the way.

After our decision to implement EMA, electronic medical record through Modernizing Medicine, we asked them

for recommendations for a Practice Management system that was able to bridge bilaterally with their EMR system. After a full year of frustration with another system, our entire staff at Dermatology Associates of West Michigan, had grown weary of broken promises and neglect. To say that we were negative and skeptical of all software companies and salespeople is an understatement. The PROViSiON team had a lot to overcome in order to gain our confidence.

From our first encounters with the sales team, to the multiple informational calls, Q & A's and product demos, they calmly and patiently answered all of our questions and concerns. They understood where we were coming from, and never patronized us, or disrespected us or other companies. They were not pushy, or evasive. We, on the other hand, were quite demanding, and they met our demands on every level.

Throughout the entire implementation process and well into the months following, they have communicated with us regularly and consistently. We have their personal contact information, and rarely had to wait more than an hour for a response. In most cases, the 'fixes' or corrections have been immediate, but there have been times when we have had to wait for something to be programmed or built just for us! Especially like the fact that the sales people, the programmers, the tech people and upper management all seem to work well together and have the interests of their clients in the forefront at all times.

Our practice consists of five extremely busy Dermatologists along four Physician Assistants; all of which are extremely demanding. They have felt no pain, whatsoever, in the changeover process, and are extremely impressed with the fact that whatever reports they want to see, in whatever order requested – we are able to provide for them. Not only that, but because they use their iPhones and iPads with their EMR System, they requested a mobile PROVISION App to use for viewing their appointment schedules, which the C & S team created and developed just for them.

When I contacted other PROVISION users to check references, I heard many of these same comments from every manager I spoke with. 'They are here for you, 'their product is a 'work-horse', and the support is always available'. They were certainly right! I am now one of their biggest fans. I strongly suggest that Modernizing Medicine put PROVISION on the top of their list for recommendations for systems to work with EMA.

**Want to talk to them? Let us know and we can put you in contact with them and many other satisfied clients.**